



Crestwood Napa County Mobile Response Team (MRT)

Crestwood Napa County MRT

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The Crestwood Napa County MRT is funded through a partnership with Napa County Health and Human Services.



Crestwood Behavioral Health, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-873-6239.

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-844-873-6239.

**Crestwood Napa County
Mobile Response Team
services are available at
707.299.2111.**

What to do:

If there is immediate danger, call 911

FOR EXAMPLE:

- › In the act of committing suicide
- › Physically assaulting someone
- › Threatening someone with a weapon
- › Appears to have a medical emergency

If the behavior is escalating, but the person has not physically harmed or tried to harm anyone:

FOR EXAMPLE:

- › Threatening suicide
- › Severely depressed
- › Verbally threatening someone
- › Hitting furniture or walls
- › Could become a danger to themselves or others

What to expect:

- › Mental health staff will answer the call
- › Be ready to answer questions including the person's name, location and facts
- › Depending on the need, a mental health counselor may go to your location
- › MRT works closely with law enforcement (for safety purposes) and may co-respond with Police/Sheriff
- › After a response, MRT will follow up to provide services
- › If needed, MRT can initiate an involuntary psychiatric hold

Arrival:

- › Arrival time depends on the availability of the team and details of the call.
- › When you call, mental health staff will let you know when someone from the team will respond.
- › MRT is not a replacement for law enforcement or emergency medical care when there is immediate danger.

Eligibility:

MRT services are available to anyone in Napa County needing intervention or support during a mental health emergency, regardless of age or insurance status.

If you or someone you know may be experiencing a mental health crisis, we are here to help.

Please call us at
707.299.2111.

Our Mobile Response Team is here for support by providing crisis intervention, de-escalation and stabilization services to safely connect individuals with mental health care and resources that will best meet their needs. Our services are available to Napa County residents of all ages.



Crestwood
Napa County
Mobile Response
Team (MRT)

The Crestwood Napa County Mobile Response Team (MRT) is a Mobile Crisis Services Program that provides community-based interventions for those experiencing a mental health crisis.

The Crestwood Napa County MRT is staffed by Licensed/Registered Mental Health Counselors, Licensed Psychiatric Technician, Licensed Vocational Nurses and Peer Specialists who can provide services throughout Napa County, including residences, parks, shelters, schools, and hospitals.